CREATE*! Policy on Support of Educational Technologies*
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CREATE! (Center) staff have numerous occasions to work with instructors and staff in their use of technology to enhance teaching, learning, and professional development. In addition, the Educational Technology Department (Ed Tech) also provides support for many technologies used on our campus. Generally:

- *Educational Technology* department will provide support in troubleshooting why a specific technology is not working correctly.
- CREATE*!* will provide training and support on how to more effectively use a specific technology for teaching and learning.

Bottom Line: **If it's not working properly, contact NMC Help Desk (NMC.HelpDesk@nmhs.org). If you want to know how to use it more effectively in class, contact** CREATE*! staff*.

The Center cannot support every technology that instructors and staff might want to use. In collaboration with Ed Tech, the following is a list of the educational technologies that staff will support along with the name(s) of the staff persons who can help you with each one.

For any technologies that are not listed below, the Center cannot guarantee either competent staff to support them or the time to help you with them:

Technology	Supporting Staff
Microsoft Office Products (e.g., Word, PowerPoint, Excel, etc.)	NMCHelp and All Center Staff
MyMethodist - eLearning	NMCHelp and All Center Staff
Google for Education	NMCHelp
GoTo Meeting/Training	NMCHelp, Jackie Hoeft
Camtasia	Jackie Hoeft, Sonja Maddox, Emily McIllece
Softchalk	Jackie Hoeft, Andrea Foster
Yuja	NMCHelp
Video Cameras (*Note*: staff will not setup and record for you, but teach you how to do this)	NMCHelp and All Center Staff
Audacity	Jackie Hoeft
CourseEval	NMCHelp, Amy Laaker

If you feel that an educational technology that you are using should be on this list, please contact either Matt Stockfeld (matt.stockfeld@methodistcollege.edu) or Eric Kyle (eric.kyle@methodistcollege.edu).

Thank you for your understanding!