HOW TO ACCESS NEW EMAIL SITE

https://mobile.bestcare.org

1. Use link from MyMethodist

Quick Links
Check Your Email

Please log on

User name :

Password :

Log On

2. Enter your Network logon

Web and SaaS Apps
Apps delivered by Gateway

MC

3. Choose the blue icon
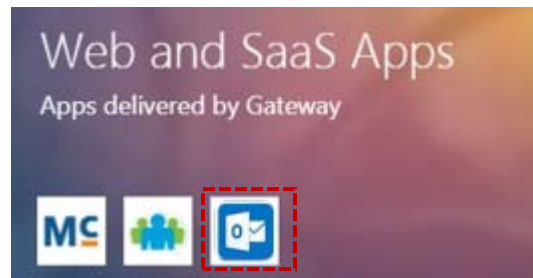
Outlook Web Access

4. Click **Outlook/Email**

Microsoft®
Outlook Web App

Security (show explanation)

○ This is a public or shared computer
○ This is a private computer

5. Check 'Use light version'

[X] Use the light version of Outlook Web App

User name:

& enter your credentials

Password:

Sign in

TROUBLESHOOTING PROBLEMS

If you do not want to install Citrix

click *Use light version*

Welcome to Citrix Receiver

For the best experience, use the full set of features bundled with **Citrix Receiver for Windows**. Click Detect Receiver to get started.

Detect Receiver

If you do not want to detect/install Citrix Receiver you can use the light version, with fewer features, in your browser.

Use light version

If you are returned to the Outlook log in screen again and again

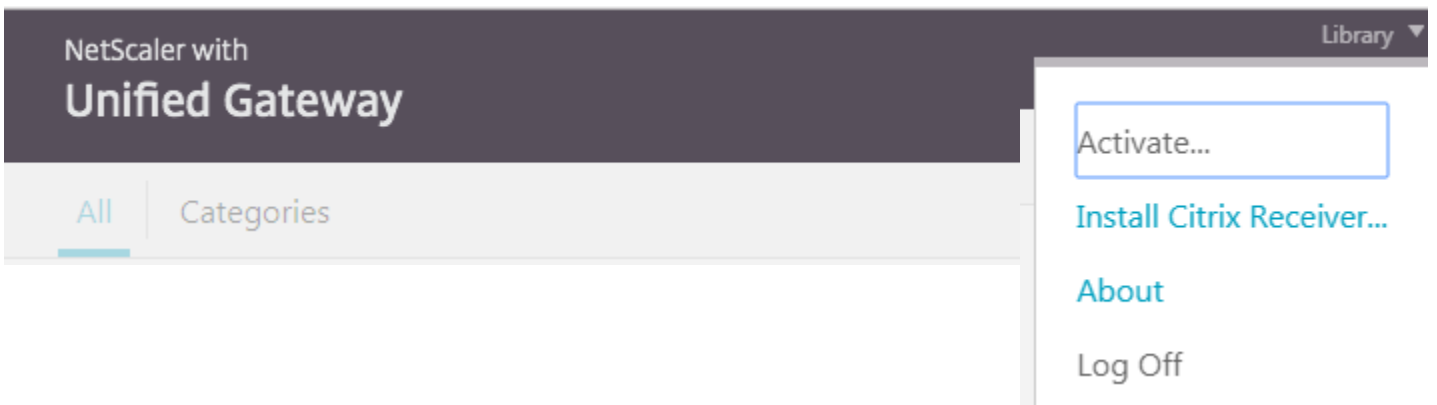Microsoft®
Outlook Web App

Security (show explanation)

- ● This is a public or shared computer
- ○ This is a private computer

☐ Use the light version of Outlook Web App

User name:

Password:

Sign in

NetScaler with
Unified Gateway

Library ▼

All   Categories

Activate...

Install Citrix Receiver...

About

Log Off

Close the window, log out of Citrix App and repeat steps 1-5