



Frequently Asked Questions & Answers

Q: Why is the college switching to a new Learning Management System?

A: The decision to move to Brightspace was actually made a year ago, in the summer of 2019. Over the past year, our educational technical support team and faculty have been going through trainings to get set up to move their courses into this new system. Brightspace offers students and faculty more flexibility from any device and accessibility of content, heightened audio/video capabilities.

Q: When will my classes be in the new system?

A: While many courses are moving to the new system this summer, faculty do have the opportunity to continue to teach this summer's courses in the current MyMethodist system. ALL NMC courses will move to Brightspace in the Fall 2020.

Q: How will I know which courses will be in Brightspace this summer and which will be in the current MyMethodist system?

There are 2 ways to know "where" your online courses will be this summer:

- 1) Ask your instructor. All of the faculty have determined which system they will teach in for the summer and will know, so feel free to ask them.*
- 2) You will soon see in the MyMethodist system 2 tabs that will either say "MyMethodist Courses" or My Brightspace" Courses". Take a look in each and you will be able to find your classes after the end of the Spring semester. .*

Q: Does it matter what Internet Browser I use to access my classes

A: YES! Chrome, Safari and Firefox on your PC's, Macs and iPads are supported environments. You will not be able to use Microsoft Internet Explorer or "Edge".

Q: What is my username and password for Brightspace?

A: Your username and password will remain the same in both systems (you will use the same username and password that you login to MyMethodist as you will for Brightspace).

Questions? Please contact: 

