

Lean Tool – Standard Work



Purpose

- Makes work expectations for people clear in terms of:
 - Content
 - Sequence
 - Timing
 - Outcome
- Aligns staff on best practices
- Develops processes with flow and consistent outcomes
- Creates robust processes that are not dependent on "tribal knowledge"
- Helps ensure improvements are sustained over time

Application

Can be used any time you need to align staff to a defined best practice







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Methodology

- 1. Create a step by step list of the activities or tasks to be performed
 - Most organizations will already have a defined template that includes:
 - A heading section defining the subject, process owner, and revision
 - A section defining purpose, scope, and any associated documents
- 2.Include details on information, tools, or other inputs that are needed
- 3. Define How long each step should take (if appropriate)
- 4.Include pictures or diagrams to help the reader visualize how to perform the task



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LOADING MEDICATIONS INTO THE PYXIS WORKSTATION

- 1. Log into the Pyxis Machine
- 2. Click onto "LOAD" icon
- 3. Click onto "SCAN BARCODE ITEM" icon
- Take handheld scanner and scan the barcode label on the bag or container
- 5. In this field, make sure amount is correct, and if it is, click on the "ACCEPT" icon
- 6. If count is incorrect, you must change the load amount from the Pharmacy main computer as this will cause a discrepancy if you don't
- 7. Enter date of the earliest expiration date of the product after you fill
- 8. Click on the "ACCEPT" icon
- 9. Close drawer **
- 10. Log out of Pyxis Machine



^{**} Steps 3-9 should be able to be accomplished in 30 seconds or less per medication. Repeat steps 3–9 if you have more than one medication to load