

MULTI-FACTOR AUTHENTICATION

As many of you know, Nebraska Methodist Health System moved to multi-factor authentication in 2015. It only applies if you are “off-campus” or away from the NMHS network. This essentially means instead of just entering your password to access portal.bestcare.org, you will need to take an additional step.

The main three options are:

- Receive a text message with a code, reply to that message with the same code
- Receive a phone call, then simply answer it and follow directions
- Install an app on your smart phone called **Azure Authentication** – and it will pop up when you go to log in – then you just tap the screen

In order to make sure that you are set for multi-factor – you need to go to <https://accounts.bestcare.org> and log in with your network ID and password. There you will be prompted to create some security questions (should you ever need to validate your identity later) – and then you can enter your phone number(s) of choice. You also will select the primary method you would like to use for this process – one of the three listed above.

**THIS WILL AFFECT ALL NMC FACULTY, STAFF, AND STUDENTS
BEGINNING FEBRUARY FIRST!!!!**

For any questions, please contact the NMHS I.T. Service Desk at **402-354-2280**.